

## **Annex B Case Study 2 YFAS**

A 25 year old female lone parent with 3 children aged 6, 3 and 1 years old was fleeing severe domestic violence into a new home.

She had 1 day to pack and get as many of her and the children's possessions out of the house. The customer had to leave things behind as she was only able to make two trips with a van during this timeframe.

Her 2 eldest children have been sharing her bed since they moved as she had to leave her son's bed and mattress and daughter's mattress was also left (but she did have single bed frame). She also had to leave daughter's wardrobe. Her youngest was in a small crib at the time but is now climbing out of that and needs something bigger. On Income Support she could not afford to pay out a lump sum to cover this. She obviously had to leave all of her carpets in her old house and has not managed to carpet anywhere in new house due to having no money. Also she asked to be considered for pots/pans and bedding which were left back at old house and also clothing for the children. She was getting maximum deductions out of her Income Support already and has been declined for a budgeting loan.

An award of £1265 was made.